

KS BANK PERKS & ONLINE/MOBILE BANKING INTEGRATION

FREQUENTLY ASKED QUESTIONS (FAQs)

1. What is KS Bank Perks?

KS Bank Perks is a program that provides money-saving, and personal protection benefits to eligible account holders.

2. Which KS Bank products are eligible for KS Bank Perks?

If you have one of the following checking accounts, you are eligible for the KS Bank Perks program.

- Premier Checking
- Choice Checking
- At Work Checking

3. How do I access KS Bank Perks?

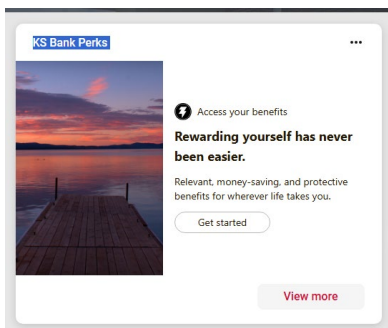
You can now access KS Bank Perks through Online or Mobile Banking. It is also still available through the standalone KS Bank Perks app.

4. If I access KS Bank Perks through Online or Mobile Banking, will I have to enter my KS Bank Perks user name and password after logging into?

No separate user name and password will be required after logging into Online or Mobile Banking. KS Bank Perks is fully integrated with our digital banking platforms. There is no toggling between apps or re-authentication.

5. Once I log into my Online Banking or Mobile Banking app, where can I find my KS Bank Perks?

Once you have logged in, scroll down on the main Dashboard page until you find the KS Bank Perks Tile.



6. What if I receive a “You don’t have access” message when I click on the “Get started” button?

If you receive this message, then one of the following reasons apply:

Not enrolled in a qualifying product – You do not have KS Bank Perks because you are not enrolled in a qualifying product (Premier, Choice, or At Work Checking).

Email address mismatch – You are enrolled in KS Bank Perks, but your email address for their Perks account does not match your Online/Mobile Banking email address.

- In this case, contact the Bazing Customer Service to update your KS Perks email address:

1.855.UBAZING (1.855.822.9464)
customer.service@bazing.com

Hours:

Monday - Friday, 8:00 a.m. - 5:00 p.m. Central Time

7. Will I have access to all of the benefits that KS Bank Perks offers, if I sign on through Online or Mobile Banking?

You will have access to all KS Bank Perk benefits, with the exception of BaZing Fuel rewards. You will continue to access your fuel rewards through the standalone KS Bank Perks app.